



# EMERGENCY STORM AND DAMAGE RESPONSE

Whether it's an ice storm in the northeast, hurricane in the south, or damaged equipment in the midwest, Matrix NAC has experienced personnel and state-of-the-art equipment ready to respond to an emergency event. Matrix NAC combines a culture of safety, quality, and strong customer relationships to support our business partners. We have a proud history of self-performing services to the electrical utility industry and understand the urgency of restoring power following an event. Our teams have led restoration efforts for up to nine different utilities and their customers at one time.

**Emergency Response Contact:  
609 462 2135**

**A HIGHER STANDARD IN RESTORATION.**



# PREPARED FOR THE UNEXPECTED, READY WHEN YOU NEED US

## Storm response services

- Storm Response: Assessment, energy restoration, and 24/7 availability of experienced line crews
- Distribution Line Crews: Experienced in storm restoration, circuit rebuilds, feeder outages, and complete system rebuilds
- Substation Restoration: Complete substation replacement, repair and rebuild, dry out, transformer replacement/repair up to 500kV
- Secondary Crews: Experienced safety qualified crews repairing secondary house services from pole to weather head
- Seasoned Field Team: Aligns resources to help effectively manage the work management process

## Post-storm support

Matrix NAC provides post-restoration survey, inventory and facility inspection, pole stripping, and pole/hardware removal services.

## Representative storm experience

Hurricane Dorian 2019 — Duke

Nor'easters Riley & Quinn 2018 — PPL, PECO, ACE, Eversource & National Grid

Hurricane Irma 2017 — TECO, FPL, and Georgia Power

Superstorm Sandy 2012 — PSE&G, PPL, ACE, Jersey Central, PEPCO,

Northeast Utilities, NStar, National Grid, and LIPA

## Emergency damage response

As an example, in 2017 a large electrical fire destroyed PECO's substation in Philadelphia leaving 36,000 customers without power and destroying 40 primary 13kV circuits. Matrix NAC mobilized immediately and together with PECO and other contractors, worked to restore six critical circuits in only two days versus the expected ten-day schedule despite fire-clean up, snow, rain, and frigid temperatures. All 40 circuits were restored in just three weeks versus the planned two months.

