



EMERGENCY STORM AND DAMAGE RESPONSE

Whether it's an ice storm in the northeast, hurricane in the south, or damaged equipment in the midwest, Matrix NAC has experienced personnel and state-of-the-art equipment ready to respond to an emergency event. Matrix NAC combines a culture of safety, quality, and strong customer relationships to support our business partners. We have a proud history of self-performing services to the electrical utility industry and understand the urgency of restoring power following an event. Our teams have led restoration efforts for multiple utilities and their customers at one time.

**Emergency Response Contact:
484 942 7924**

A HIGHER STANDARD IN RESTORATION

matrixnac.com | 866 367 6879

PREPARED FOR THE UNEXPECTED, READY WHEN YOU NEED US

Storm response services

- Distribution Restoration
- Storm Assessment Crews
- Wire Guards
- Secondary Restoration Crews
- Substation Restoration Crews
- Material Management
- Post Storm Clean Up

Representative storm experience

Matrix NAC has responded to multiple events supporting major utilities in the Northeast, Mid-Atlantic and Southeast Regions of the U.S. Representative storm responses provided below:

- Snow Storm 2021 — KY, LA, & WV
- Various Wind & Snow Events 2021 — CT, MA, NJ, NY, OH, PA, & RI
- Tropical Storm Isaias 2020 — CT
- Hurricane Dorian 2019 — FL & NC
- Nor'easters Riley & Quinn 2018 — CT, MA, NJ, & PA
- Hurricane Irma 2017 — FL & GA
- Superstorm Sandy 2012 — CT, MA, MD, NJ, NY, PA, & RI

Emergency damage response

As an example, in 2017 a large electrical fire destroyed PECO's substation in Philadelphia leaving 36,000 customers without power and destroying 40 primary 13kV circuits. Matrix NAC mobilized immediately and together with PECO and other contractors, worked to restore six critical circuits in only two days versus the expected ten-day schedule despite fire-clean up, snow, rain, and frigid temperatures. All 40 circuits were restored in just three weeks versus the planned two months.

